

Global Protect Installation & Configuration.

Step 1: Go to <https://vpn2.ukzn.ac.za> (A Screen below will appear)

Step 2: Login using your UKZN LAN Login Credentials e.g Khumalom (Do not add @ukzn.ac.za). Type your LAN Password. Click **Log In**.



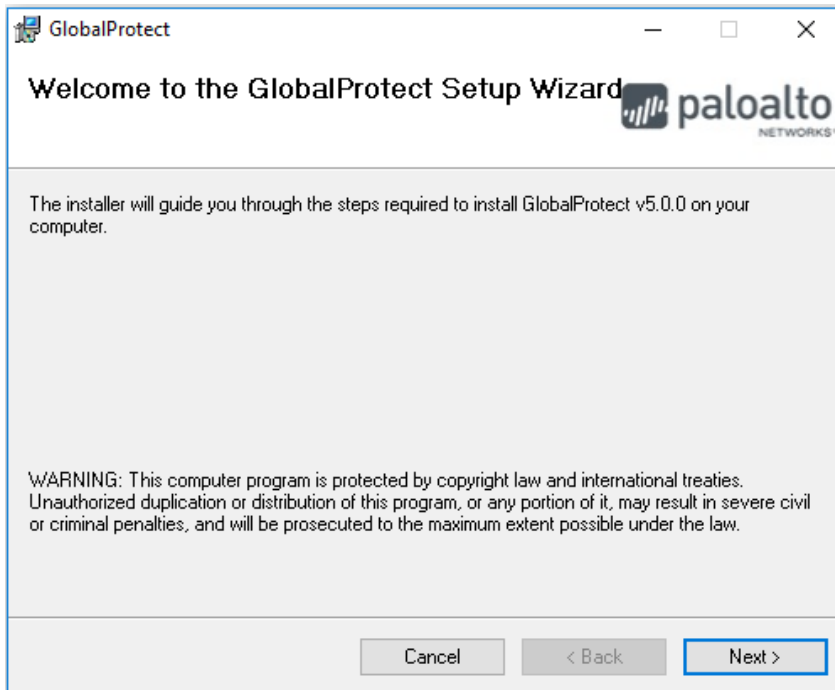
The screenshot shows the Palo Alto Networks GlobalProtect Portal login interface. At the top left is the Palo Alto Networks logo. Below it, the text "GlobalProtect Portal" is centered. There are two input fields: "Username" and "Password". Below the password field is a blue "LOG IN" button.

Step 3: The next screen will appear. To download select the correct version/platform. Once download is complete click the installation file to install.

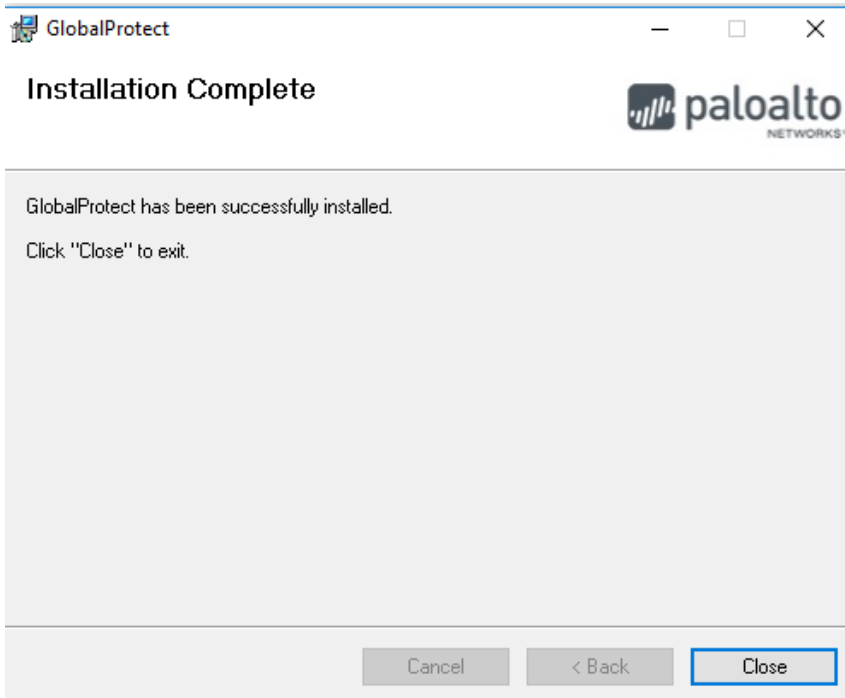


The screenshot shows the Palo Alto Networks GlobalProtect Portal download options page. At the top left is the Palo Alto Networks logo. Below it, the text "GlobalProtect Portal" is centered. There are three download links: "Download Windows 32 bit GlobalProtect agent", "Download Windows 64 bit GlobalProtect agent", and "Download Mac 32/64 bit GlobalProtect agent". Below these links are three paragraphs of text providing instructions for each platform: "Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.", "Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.", and "Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent."

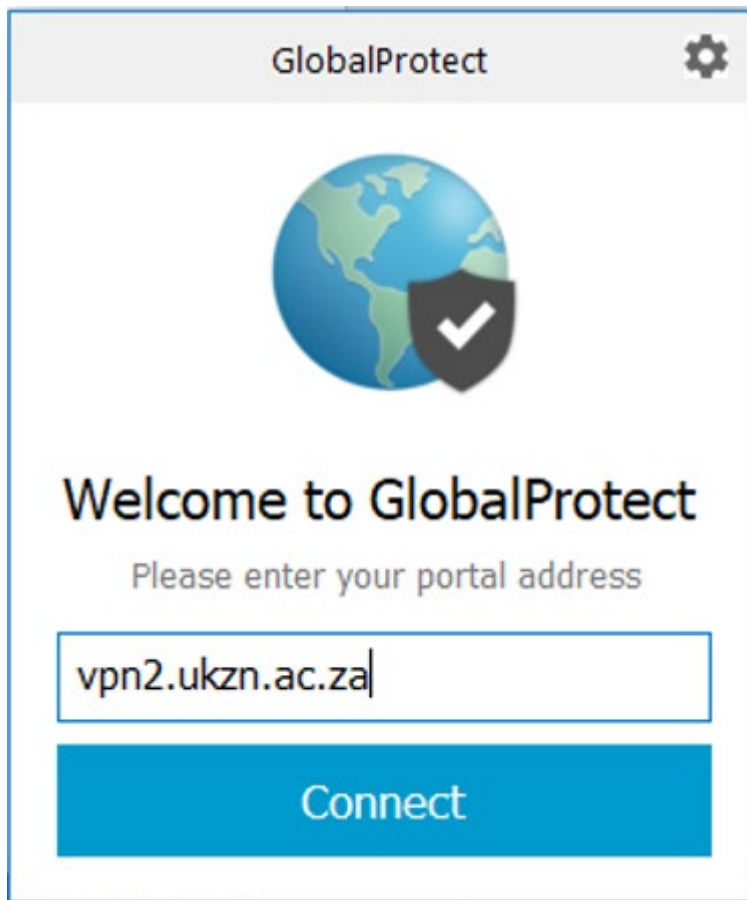
Step 4: Accept all the defaults and click **“Next”** on all the screens that will appear.



Step 5: When you get to the screen as seen below, click **‘Close’** and the installation is complete.

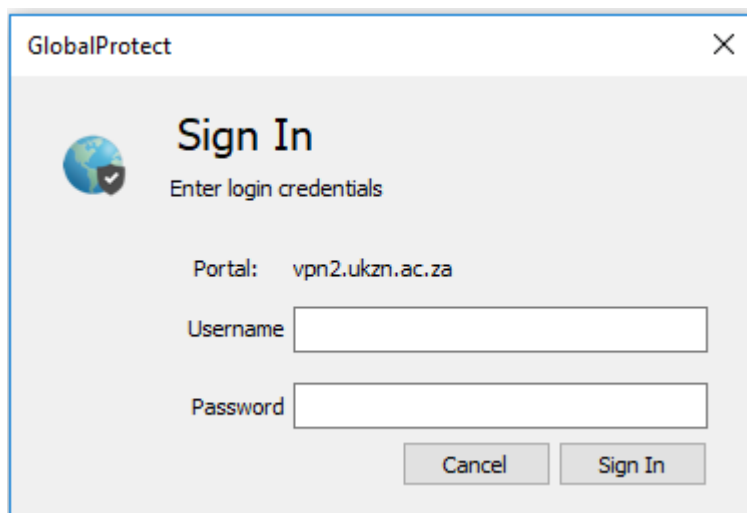


Step 6. The below screen will appear on the bottom right of your screen, enter the 'Portal Address' as seen: "vpn2.ukzn.ac.za" and click "connect"



The image shows a window titled "GlobalProtect" with a gear icon in the top right corner. In the center is a logo consisting of a blue and green globe with a black shield containing a white checkmark. Below the logo, the text reads "Welcome to GlobalProtect" in a large, bold font, followed by "Please enter your portal address" in a smaller font. A text input field contains the address "vpn2.ukzn.ac.za". Below the input field is a large blue button with the word "Connect" in white text.

Step 7: You will be prompted to authenticate using our UKZN LAN Credentials. Enter your UKZN LAN username and password and select 'Sign In'

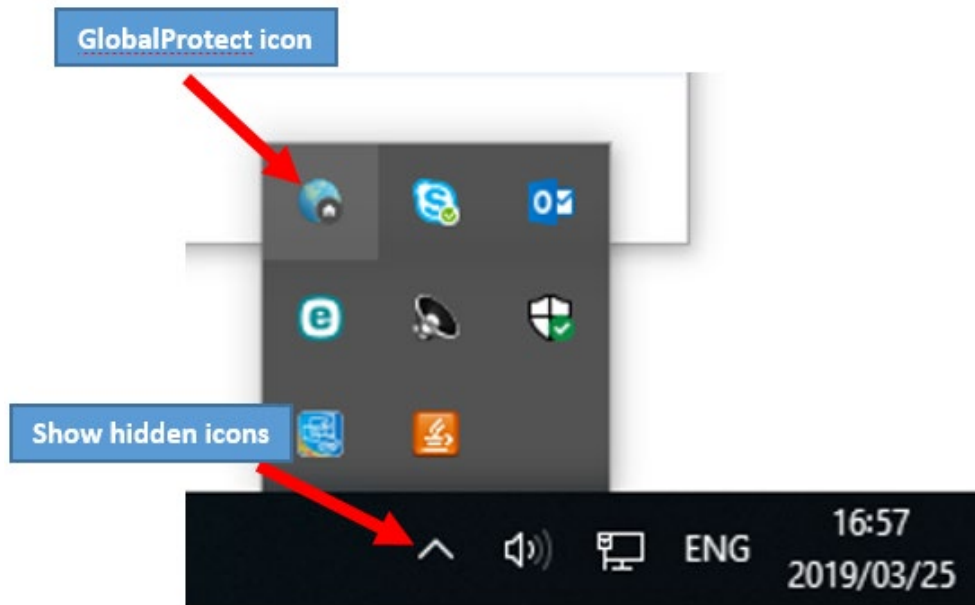


The image shows a window titled "GlobalProtect" with a close button (X) in the top right corner. On the left is a small globe icon with a checkmark. The main heading is "Sign In" in a large, bold font, with the instruction "Enter login credentials" below it. There are three input fields: "Portal:" followed by "vpn2.ukzn.ac.za", "Username" followed by an empty text box, and "Password" followed by an empty text box. At the bottom right are two buttons: "Cancel" and "Sign In".

If screen in **step 6** did not appear automatically or it disappeared after installation was completed, find the same screen as displayed below.

Step 6 Option 2:

On the bottom right of your screen, select the 'show hidden icon' button and click on "GlobalProtect" icon as displayed below.



The End.

You will now be able to access UKZN network as well as have access to ITS from outside UKZN.