

## ClinalKey Help Guide

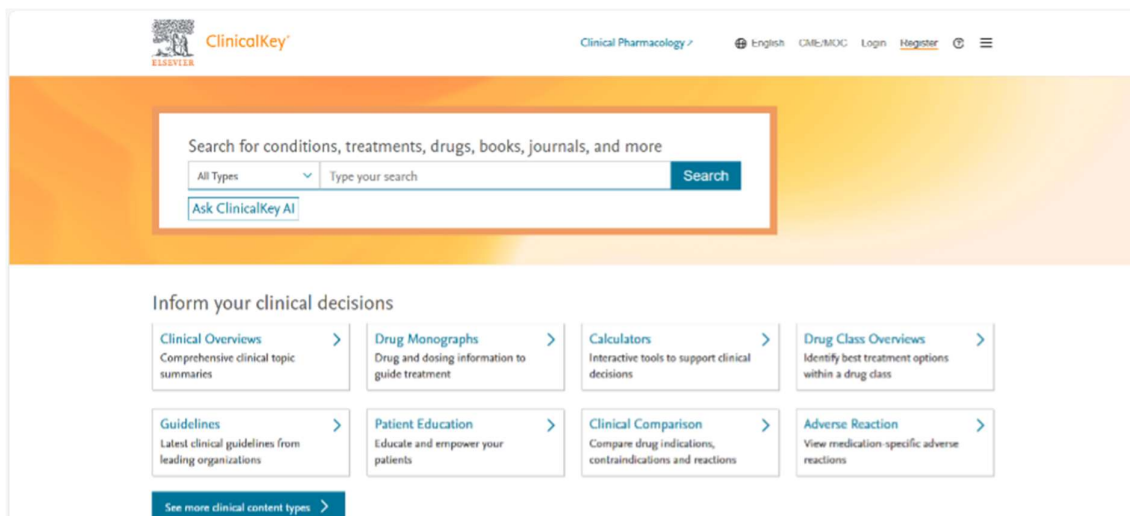
This document is a **Help Guide** to assist users with the following functions:

1. Registering on CK Physician
2. Applying for remote access
3. Logging in using registered institutional email and password
4. Access to the CK Mobile Application via the App Store

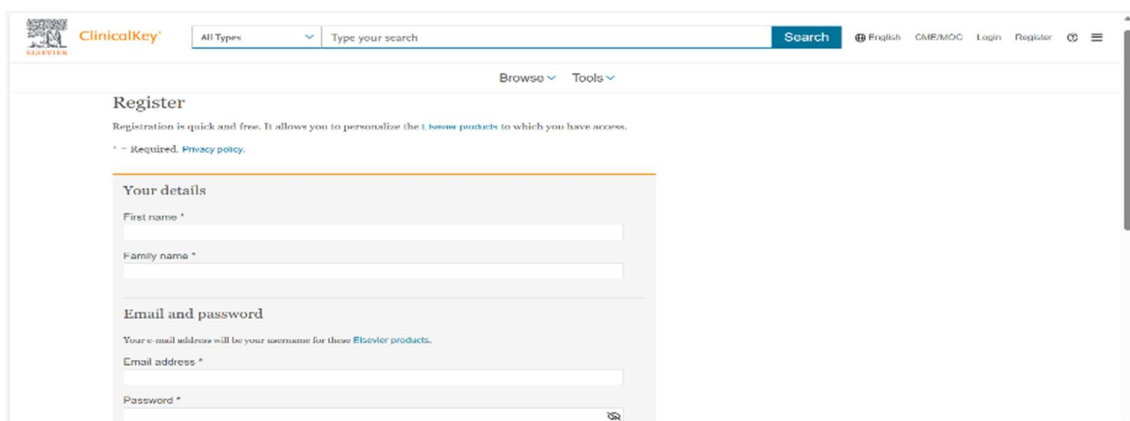
Please see the below illustrations:

### 1. Registering.

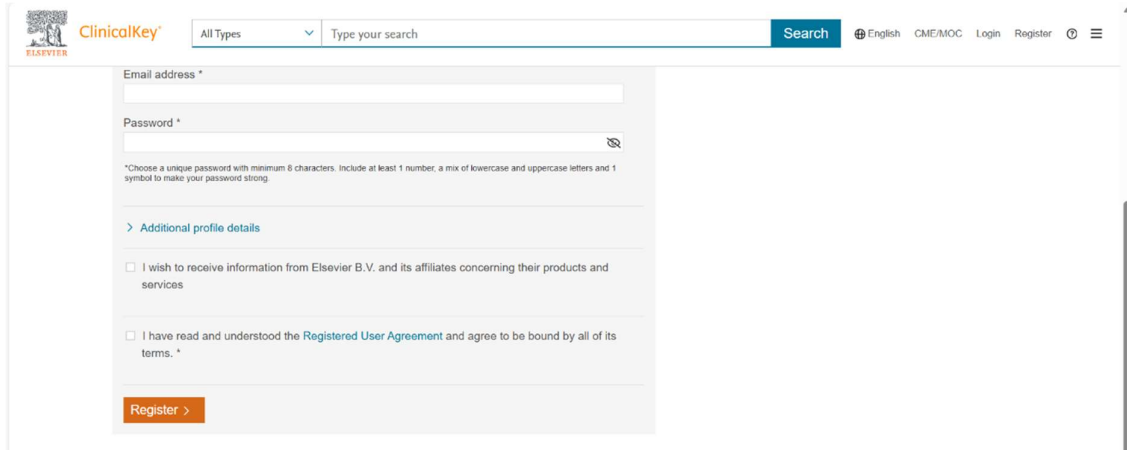
Go to [ClinicalKey - Lead with Answers](#). Navigate to Register on the top right of the screen next to the circle icon with the question mark contained (underlined in orange).



Select "Register". Complete the details (Name, Last Name, UKZN Email Address and Unique personal Password)

A screenshot of the ClinicalKey 'Register' page. The page title is 'Register'. Below the title is a sub-header: 'Registration is quick and free. It allows you to personalize the [Libsonix products](#) to which you have access.' There is a note: '\* - Required. [Privacy policy](#).' The form is divided into two main sections: 'Your details' and 'Email and password'. The 'Your details' section has two input fields: 'First name \*' and 'Family name \*'. The 'Email and password' section has two input fields: 'Email address \*' and 'Password \*'. There is a small icon in the bottom right corner of the password field.

## Accept User agreement and Select "Register"

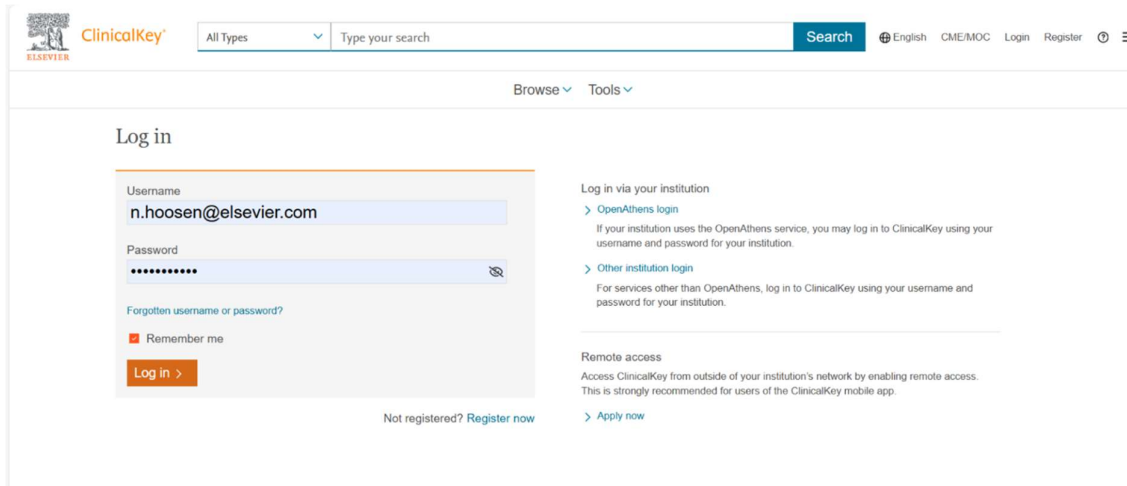


The screenshot shows the ClinicalKey registration page. At the top, there is a search bar with "All Types" and "Type your search" options, and a "Search" button. The main content area contains a registration form with the following elements:

- Email address \***: A text input field.
- Password \***: A text input field with a password strength indicator.
- \*Choose a unique password with minimum 8 characters. Include at least 1 number, a mix of lowercase and uppercase letters and 1 symbol to make your password strong.
- > Additional profile details**: A link to expand the form.
- I wish to receive information from Elsevier B.V. and its affiliates concerning their products and services
- I have read and understood the [Registered User Agreement](#) and agree to be bound by all of its terms. \*
- Register >**: An orange button to complete registration.

## 2. Applying for Remote Access:

Once Registered- Select Login at the top of the screen. This will bring you to the Login Page where you can Apply for Remote Access. You will notice the Remote Access on the bottom right of your screen with the option to "Apply Now". Select "Apply Now".



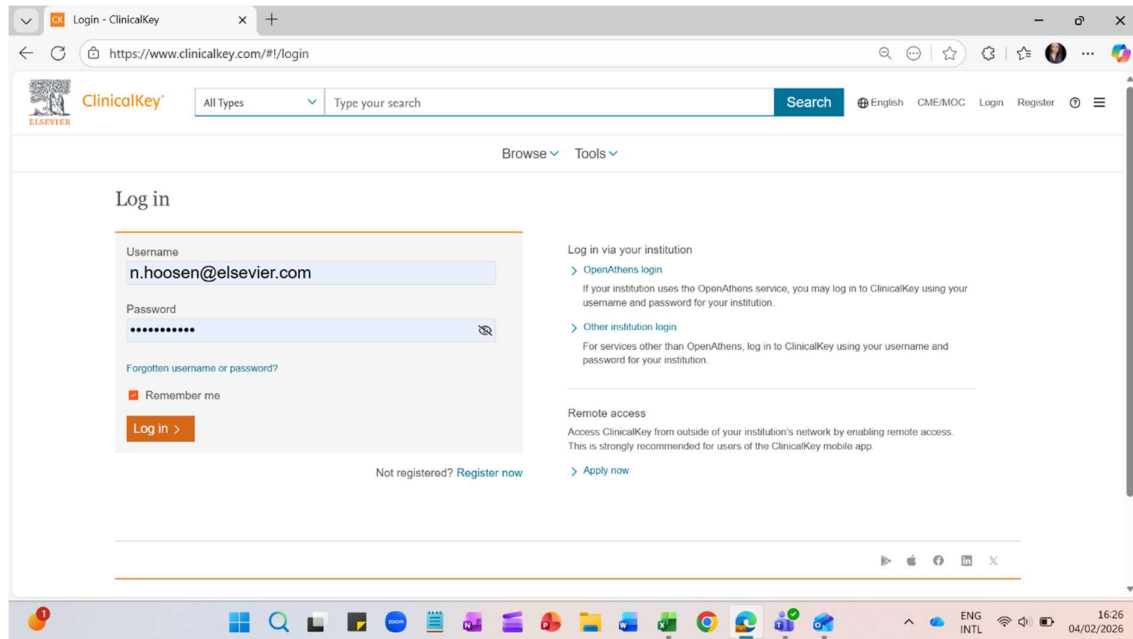
The screenshot shows the ClinicalKey login page. At the top, there is a search bar with "All Types" and "Type your search" options, and a "Search" button. The main content area contains a login form with the following elements:

- Log in**: The main heading for the page.
- Username**: A text input field containing "n.hoosen@elsevier.com".
- Password**: A text input field with a password strength indicator.
- [Forgotten username or password?](#): A link to recover account information.
- Remember me
- Log in >**: An orange button to log in.
- Not registered? [Register now](#)
- Log in via your institution**: A heading for institutional login options.
- [> OpenAthens login](#): A link to log in via OpenAthens.
- If your institution uses the OpenAthens service, you may log in to ClinicalKey using your username and password for your institution.
- [> Other institution login](#): A link to log in via other institutional services.
- For services other than OpenAthens, log in to ClinicalKey using your username and password for your institution.
- Remote access**: A heading for remote access information.
- Access ClinicalKey from outside of your institution's network by enabling remote access. This is strongly recommended for users of the ClinicalKey mobile app.
- [> Apply now](#): A link to apply for remote access.

## 3. Logging in using registered institutional email and password

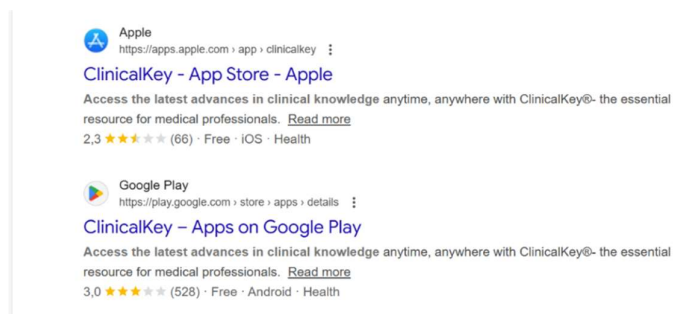
You may then input your **UKZN email address** and that you registered with. Remote access will then be granted and you will get an email confirmation that remote access was granted.

You may login using your registered institutional email and password to enjoy all the benefits of using the platform whilst logged in (subscribe to journals, access your saved material and more).



#### 4. Access to the CK Mobile Application via the App Store

Once you receive the email stating that remote access was granted, you may then login remotely off another device e.g. mobile device. Download the app off the app store (search the Apple Store or Android equivalent App Store)



Search for Clinical Key. Install the Application, then login using your registered institutional email address and password.